BOSE®

CINEMATE® 1 SR

DIGITAL HOME THEATER SPEAKER SYSTEM

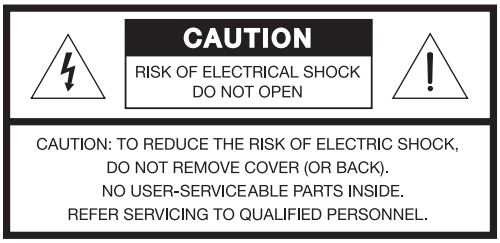
Setup Guide | Guía de instalación | Guide d'installation

SAFETY INFORMATION

Please read this guide

Please take the time to follow the instructions in this setup guide and in the operating guide carefully. They will help you set up and operate your system properly and enjoy its advanced features. Please save these guides for future reference.

All Bose products must be used in accordance with local, state, federal, and industry regulations.


CAUTION
RISK OF ELECTRICAL SHOCK
DO NOT OPEN
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK,
DO NOT REMOVE COVER (OR BACK).
NO USER-SERVICEABLE PARTS INSIDE.
REFER SERVICING TO QUALIFIED PERSONNEL.

AVIS
RISQUE DE CHOC ÉLECTRIQUE
NE PAS OUVRIR
ATTENTION : POUR RÉDUIRE LE RISQUE DE DÉCHARGE
ÉLECTRIQUE, NE RETIREZ PAS LE COUVERCLE (OU
L'ARRIÈRE). IL NE SE TROUVE À L'INTÉRIEUR AUCUNE
PIÈCE POUVANT ÊTRE RÉPARÉE PAR L'USAGER.
S'ADRESSER À UN RÉPARATEUR COMPÉTENT.

The lightning flash with arrowhead symbol within an equilateral triangle alerts the user to the presence of uninsulated, dangerous voltage within the system enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle alerts the user to the presence of important operating and maintenance instructions in this guide.

WARNINGS:

- *To prevent electric shock, match the wide blade of the line cord plug to the wide slot of the AC (mains) receptacle. Insert fully.*
- *To reduce the risk of fire or electrical shock, do not expose the product to rain or moisture.*
- *Do not expose this apparatus to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the apparatus. As with any electronic products, use care not to spill liquids into any part of the system. Liquids can cause a failure and/or a fire hazard.*
- *Do not place any naked flame sources, such as lighted candles, on or near the apparatus.*
- *Contains small parts that may be a choking hazard. Not suitable for children under age 3.*

CAUTIONS:

- *Make no modifications to the system or accessories. Unauthorized alterations may compromise safety, regulatory compliance, and system performance, and may void the warranty.*

Notes:

- *Where the mains plug or appliance coupler is used as the disconnect device, such disconnect device shall remain readily operable.*
- *The product must be used indoors. It is neither designed nor tested for use outdoors, in recreation vehicles, or on boats.*
- *The product label is located on the bottom or the back of the product.*
- *The interconnect cables included with this system are not approved for in-wall installation. Please check your local building codes for the correct type of wire and cable required for in-wall installation.*

Please dispose of used batteries properly, following any local regulations. Do not incinerate.

This product conforms to all EU Directive requirements as applicable by law. The complete Declaration of Conformity can be found at www.Bose.com/static/compliance.

Additional safety information

See the additional instructions on the *Important Safety Information* sheet enclosed in the shipping carton.

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. When a polarized plug is used; Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.

13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in a way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

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Thank you

Thank you for choosing a CineMate® 1 SR digital home theater speaker system for your home. It delivers superb acoustic performance in a stylish package that will greatly enhance your home theater experience.

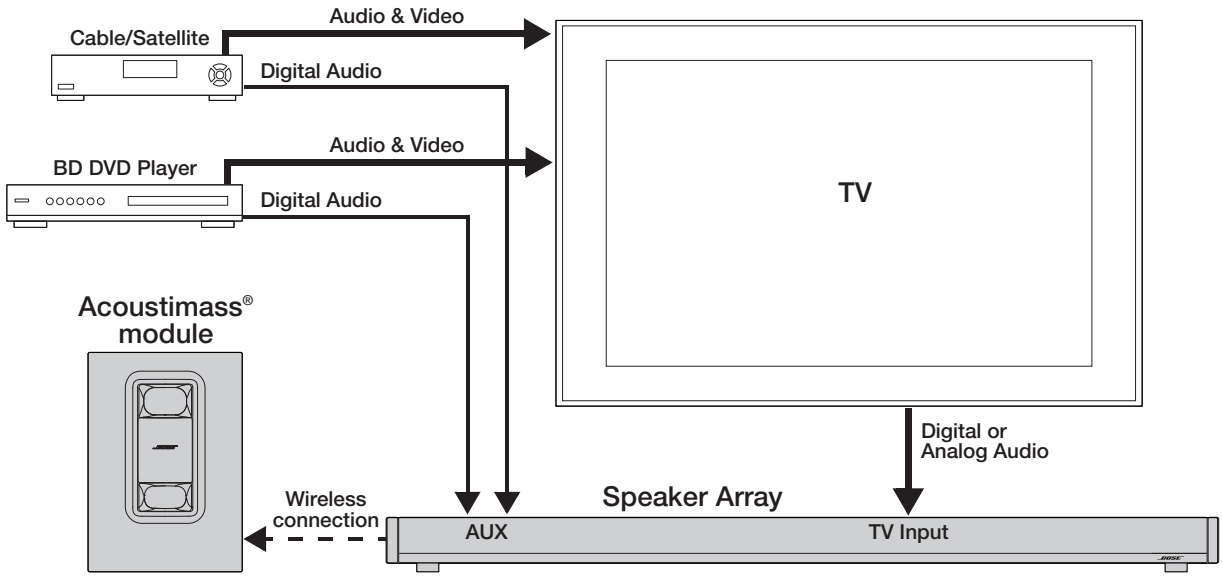
Please play the DVD

Before you start following the step-by-step setup instructions in this guide, we recommend playing the setup overview on the included DVD disc. This will show you how easy it is to set up your new system.

To watch the setup overview, load the included DVD disc into a DVD player or a home computer and select the setup section from the main menu.

Product overview

The CineMate 1 SR digital home theater speaker system takes the place of your TV's built-in speakers. This is done by connecting your TV's audio output to the TV audio input (**TV Input**) on the CineMate system (see figure below). In addition to the connection from the TV, you can also connect up to two audio/video devices (sources) directly to the CineMate system's auxiliary inputs (**AUX**) to assure the best possible sound quality from these sources.



AUX input connections

The **AUX** digital audio connections do not take the place of the audio connections from a source to the TV.

- You will still need to ensure that all sources have both a video and an audio connection to your TV, and that the audio output of your TV is connected to the **TV Input** on the CineMate system.
- While a source is playing the CineMate system will continuously compare the **AUX** input audio stream with the **TV Input** audio stream and automatically select the highest-quality audio stream available.

Source connections to your TV

Please be sure that all your sources, such as a cable/satellite set-top box or a DVD player, have both a video and an audio connection to your TV.

- If you are connecting a source to your TV using an HDMI™ cable, there is no need for additional connections. The HDMI™ cable carries audio and video information.
- If you are connecting a source to your TV with something other than an HDMI cable, such as a yellow composite video cable, you will need to make an analog audio connection to your TV in order to hear the sound from that source on your CineMate system. Analog audio cables are readily available at electronics stores. Please consult your TV owner's manual for more information on connecting sources to it.

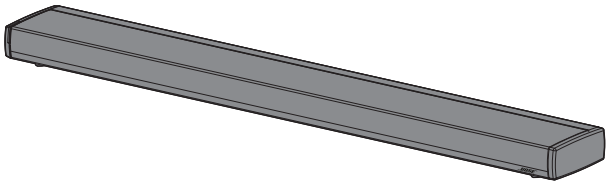
Unpacking

As you carefully unpack the carton, if any part appears damaged, do not attempt to use it. Notify Bose or your authorized Bose dealer immediately. For Bose contact information, refer to the address sheet included in the carton.

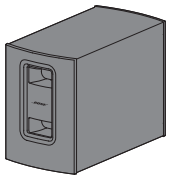
Be sure to save all of the packing materials. These provide the safest means for any necessary shipping or transporting.

Carton contents:

- **Speaker array**



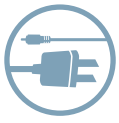
- **Acoustimass® module**



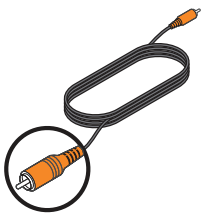
- **Accessory kits**

Each kit is identified by an icon on the box. The icons appear in the system setup steps to indicate where parts are located.

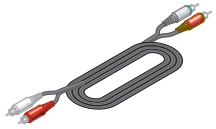
Cables and power cords kit



Optical digital cable (2)USA; (1)EU



Coaxial digital cable (1)USA; (2)EU



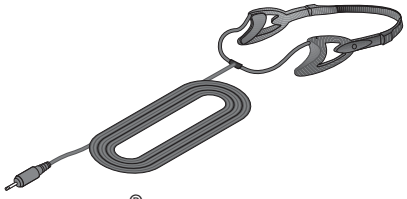
Stereo audio cable

Power cords*

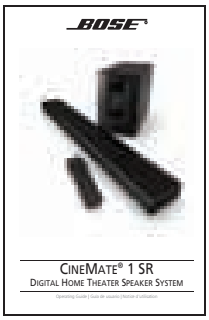
**The appropriate power cords for your region are supplied.*

Remote control kit

Remote control



ADAPTiQ® audio calibration headset



Operating Guide

AA (IEC LR6) batteries

Acoustimass module feet

Speaker array extension feet

Wall mounting kit

The speaker array can be mounted on the wall. If you wish to do this, contact Bose to purchase the WB-135 Wall Mount Kit.

CAUTION: *Do not use any wall-mounting hardware other than the WB-135 Wall Mount Kit to mount the speaker array on a wall.*

CAUTION: *Do not place the speaker array near or over a source of heat, such as a fireplace. Any damage that may occur to your speaker array as a result of placing it over a fireplace will not be covered by the limited warranty on your CineMate® system.*

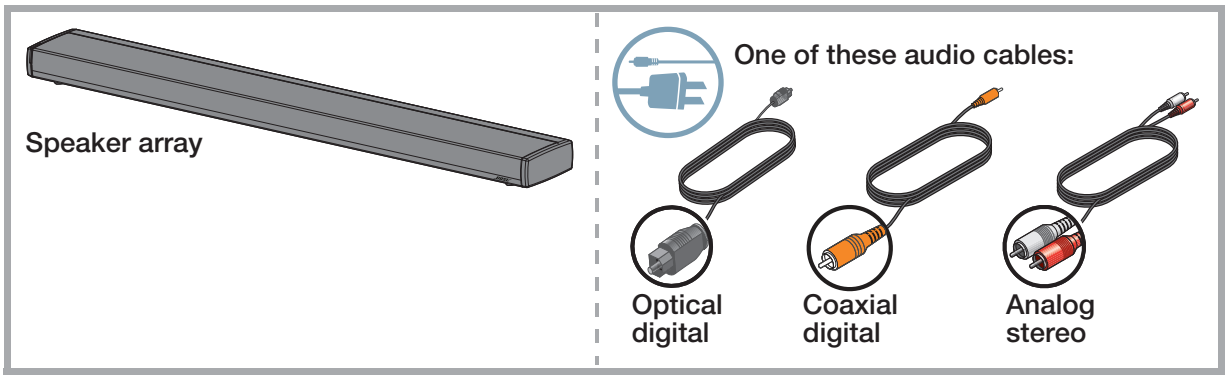
Putting the system together

Note: *The CineMate® 1 SR system uses the reflective surfaces of your room to deliver wide, spacious sound. For best sound quality, the speaker array should not be placed inside a cabinet, or diagonally in a corner.*

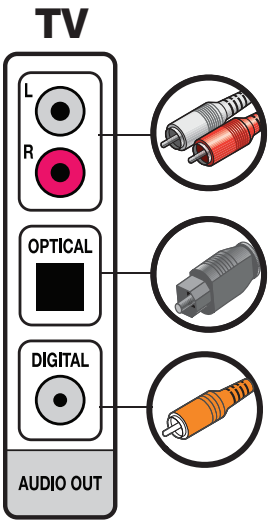
Note: *To avoid wireless interference, keep other wireless equipment, such as wireless computer network routers, cordless phones, microwave ovens, or other WIFI-enabled audio/video devices away from the speaker array and Acoustimass® module.*

Step 1: Connect TV audio to the speaker array

What you need for this step:



A. Check the audio outputs on your TV and choose the type of connection you want to make. A digital audio connection is recommended using an optical or coaxial digital audio cable.



Analog stereo audio – The most common type of audio connection where the left and right channel are connected separately.

Optical digital audio (recommended) – A digital audio connection that passes digital data in the form of pulsating light through a fiber optic cable.

Coaxial digital audio (recommended) – A digital audio connection that passes digital data through a 75-ohm coaxial cable.

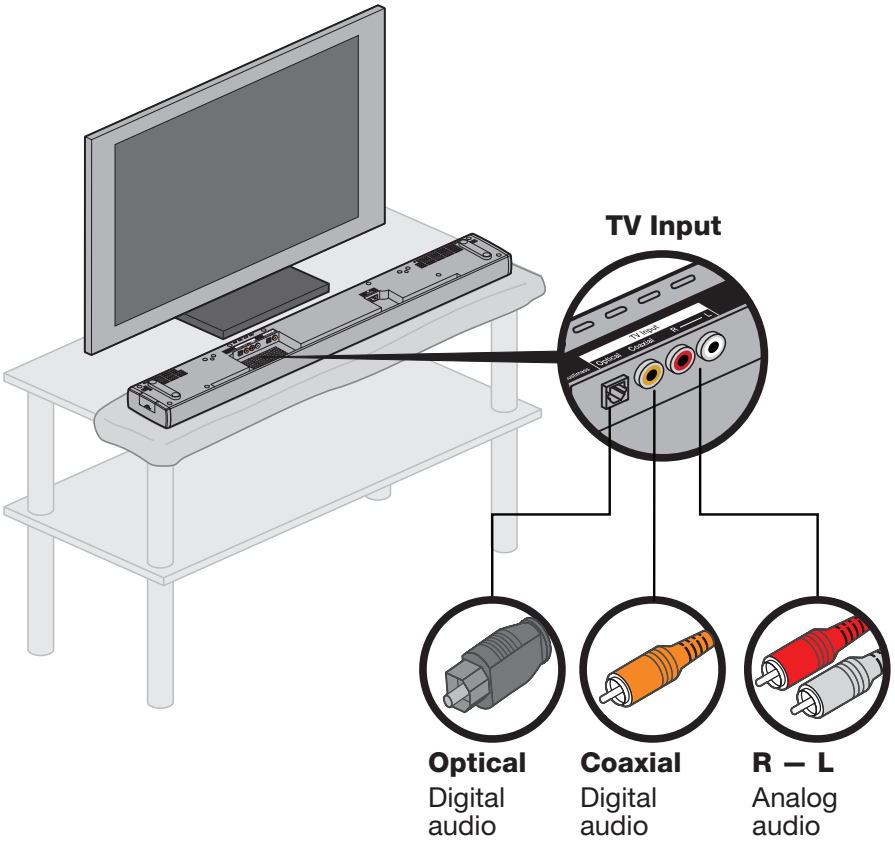
B. Plug one end of the selected audio cable into the corresponding audio output connector on your TV.

Note: *If you are using an optical cable, be sure to remove the protective cover from the plug. When inserting the plug into the connector, make sure it is pushed in all the way. You may sense a slight resistance before you feel it click into place.*

C. Lay the speaker array grille-side down on the table in front of your TV and locate the TV input connections.

Note: *To protect the surface of your table you may want to temporarily put a protective cloth under the speaker array. The foam bag removed from the speaker array could be used for this purpose.*

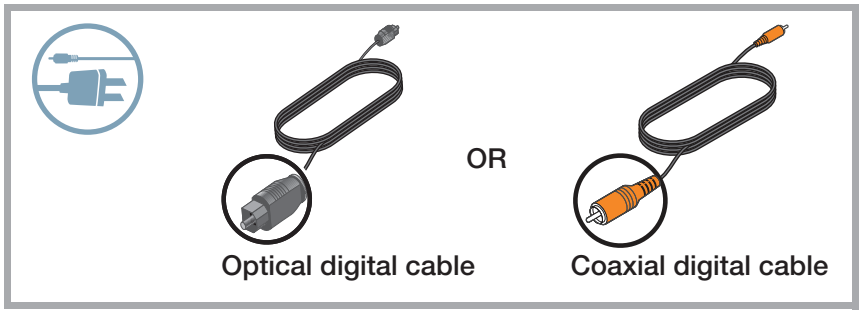
Note: *Be sure to remove all protective films from the speaker array before operating the system. These may affect acoustic performance if left in place.*



D. Plug the other end of the selected audio cable coming from the TV into the corresponding connector on the speaker array.

Step 2: Connect source audio to the AUX input

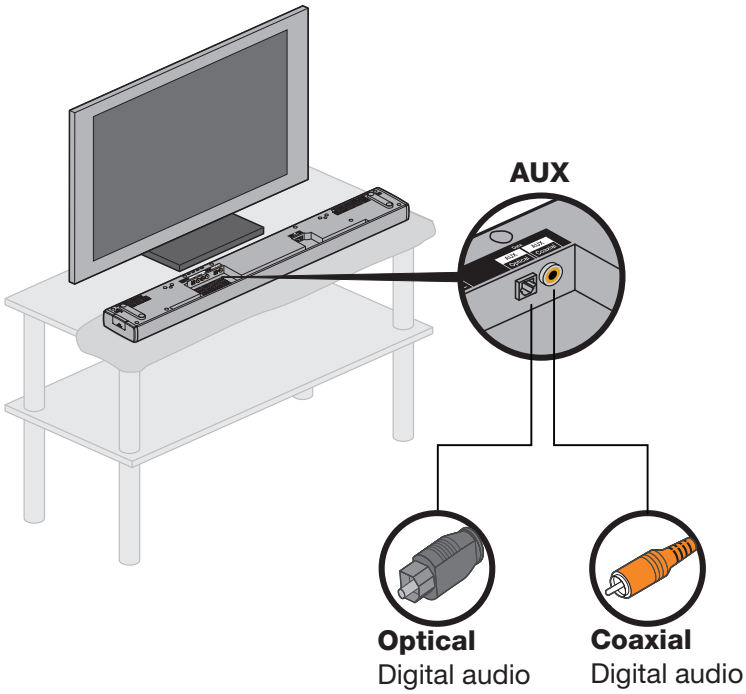
What you need for this step:



Note: *If you currently have audio/video sources such as a cable/satellite set-top box and a DVD player connected to your TV,* ***do not disconnect them****. The audio output from the source should be connected to the TV and to the CineMate 1 SR speaker array. Refer to "Product overview" on page 6.*

A. Plug one end of the digital audio cable into the corresponding AUX connector on the speaker array.

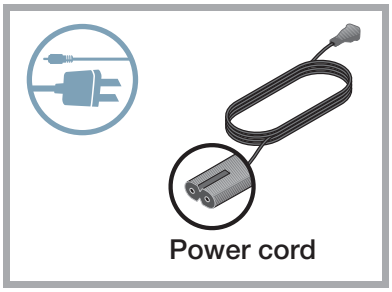
Note: *If you are using an optical cable, be sure to remove the protective cover from the plug. When inserting the plug into the connector, make sure it is pushed in all the way. You may sense a slight resistance before you feel it click into place.*



B. Plug the other end of the digital cable into the corresponding audio output connector on the source.

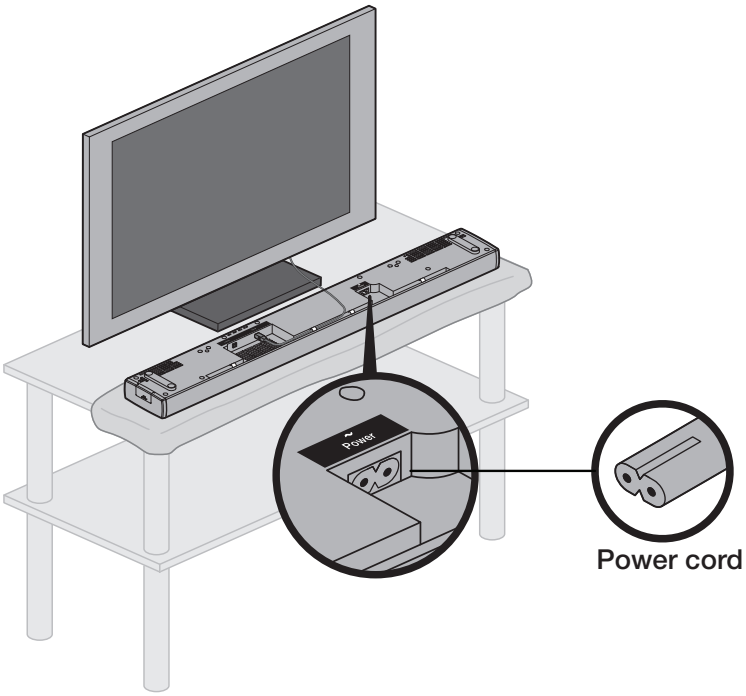
Step 3: Connect a power cord to the speaker array

What you need for this step:



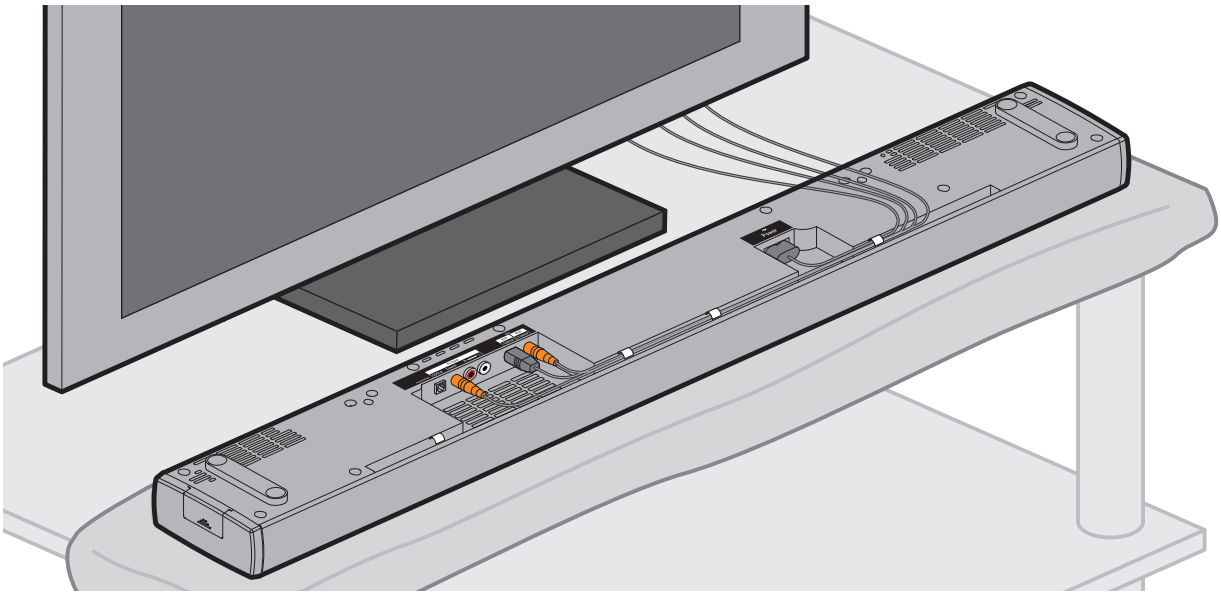
Plug the small end of the power cord into the connector labeled **Power**.

Note: *Do not plug the power cord into an AC power outlet at this time. You will be instructed to do this later in the setup process.*

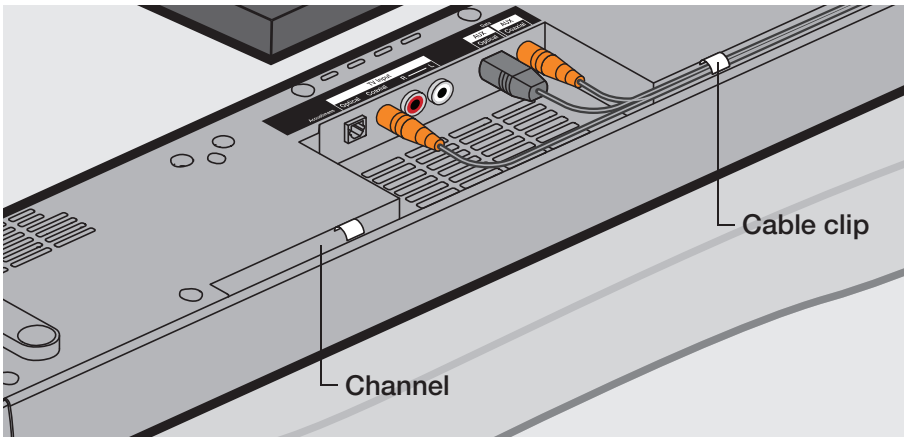


Step 4: Route the cables

A. Arrange the cables as needed for your setup location.

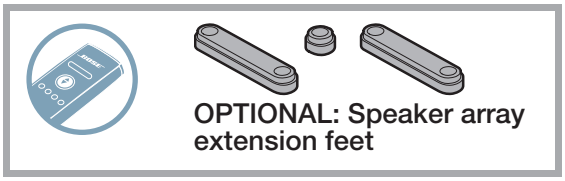


B. OPTIONAL: Secure cables under the clips in the channel running along the length of the speaker array.



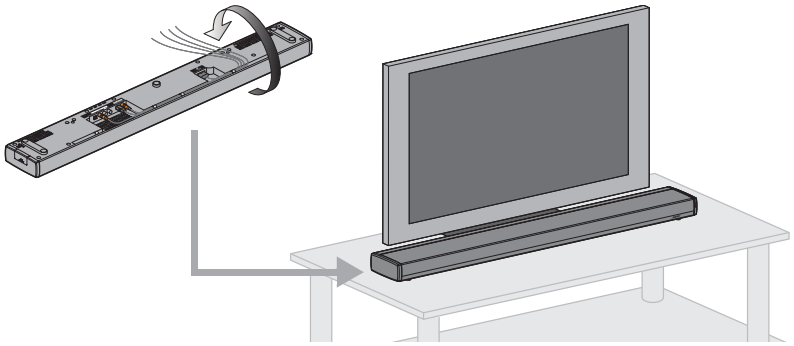
Step 5: Position the speaker array

What you need for this step:



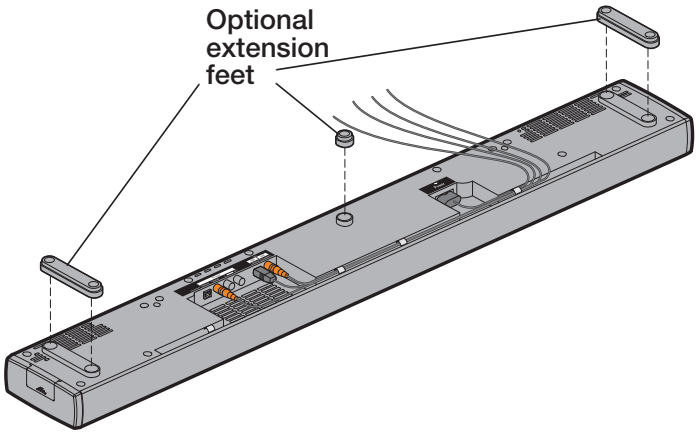
CAUTION: *The speaker array must be placed on a solid flat surface. For proper support, all of the feet on the bottom of the speaker array must be resting on the table top.*

A. Turn the speaker array over and place it in front of your TV with the speaker grille facing into the room.



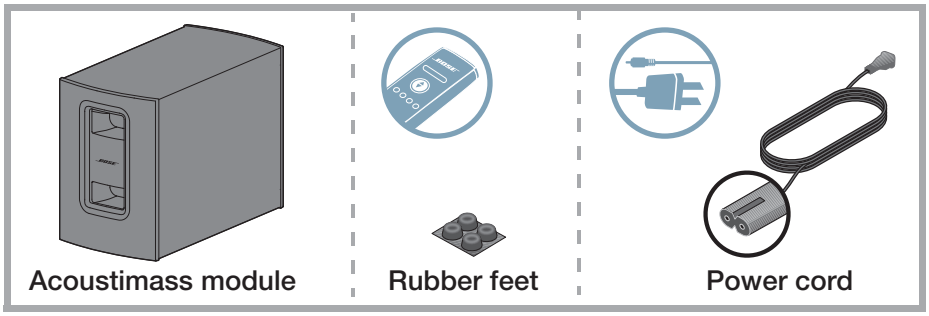
CAUTION: *When positioning the speaker array, make sure it is not blocking any ventilation openings on your TV. Refer to the owner's guide that came with your TV and install in accordance with the manufacturer's instructions.*

B. OPTIONAL: To raise the speaker array and allow more space under it, you can install the optional extension feet (supplied).



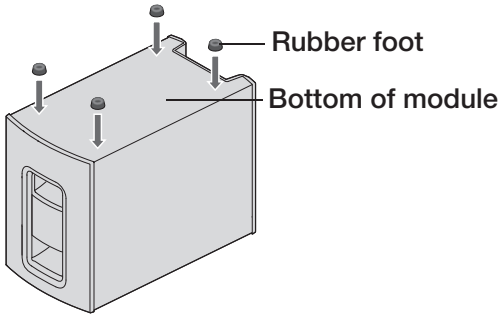
Step 6: Set up the Acoustimass® module

What you need for this step:

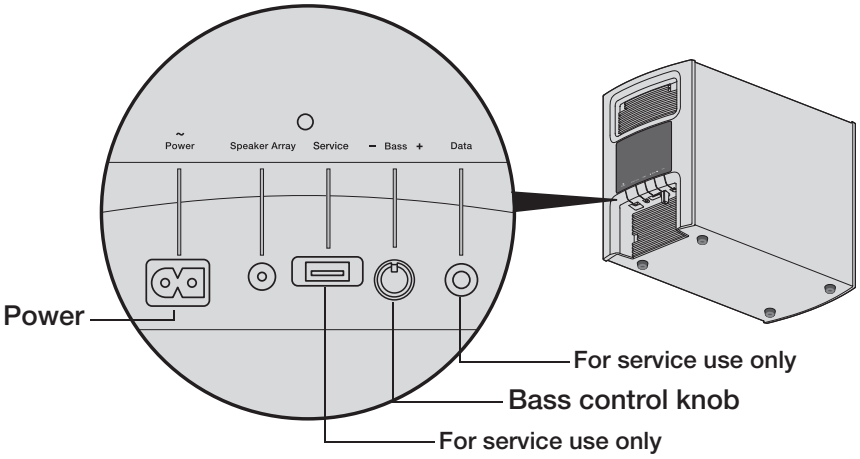


CAUTION: *Choose a stable and level surface for the Acoustimass module. Vibration can cause the speaker to move, particularly on smooth surfaces like marble, glass, or highly polished wood.*

A. When placing the Acoustimass® module on bare floors, or other smooth surfaces, attach the included rubber feet to the bottom of the module for greater stability and to protect your floor.



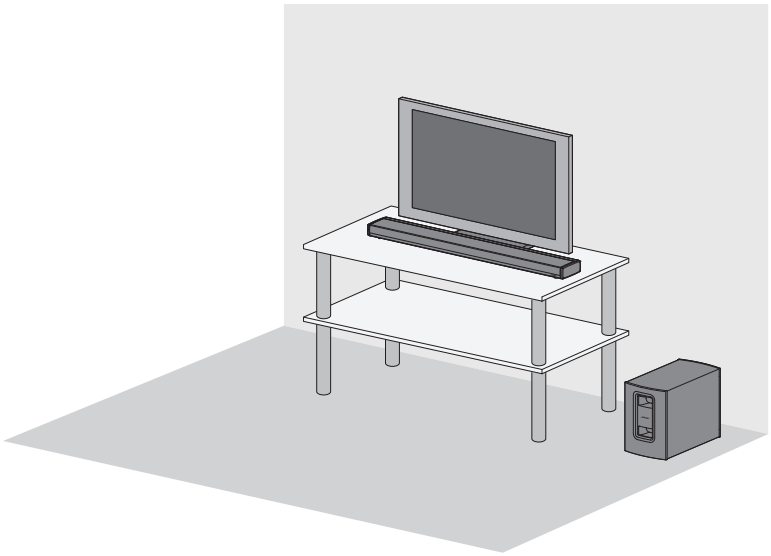
B. Plug the small end of the power cord into the connector labeled **Power**.



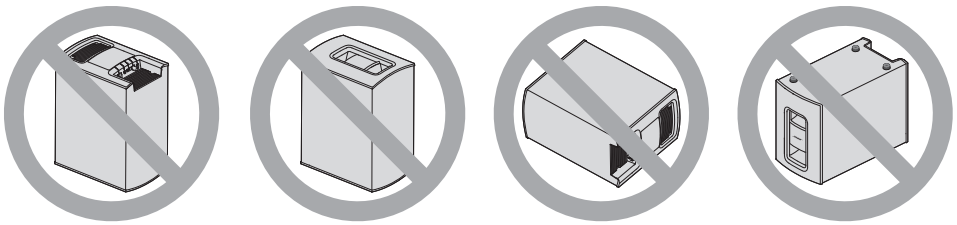
C. Make sure the bass control knob is set to the middle of the range.

D. Place the Acoustimass module according to the following guidelines:

- For best sound quality, stand the Acoustimass module on its feet along the same wall as your TV, or along any other wall in the front third of the room.
- The front opening of the module can face any direction.
- Make sure there is an AC outlet nearby.



CAUTION: *Do not operate the Acoustimass module on its front end, back end, side, or top.*



Note: *Be sure to remove all protective films from the Acoustimass module before operating the system. These may affect acoustic performance if left in place.*

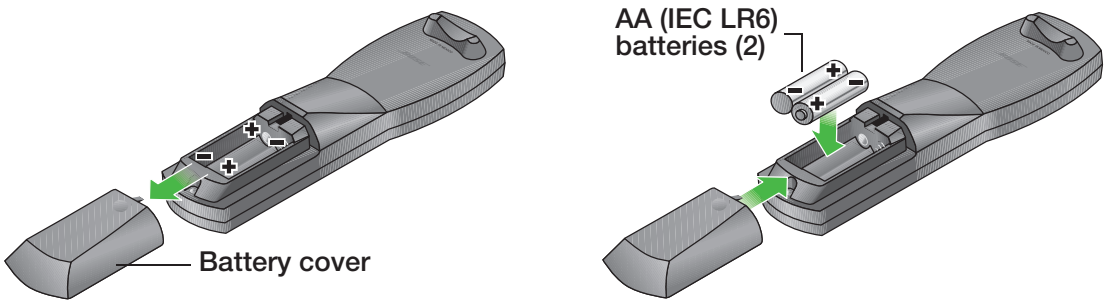
E. Plug the power cords from the speaker array and the Acoustimass module into an AC (mains) power outlet.

First time startup

Step 1: Install the remote batteries

What you need for this step:

A. Slide the battery cover off the back of the remote control.

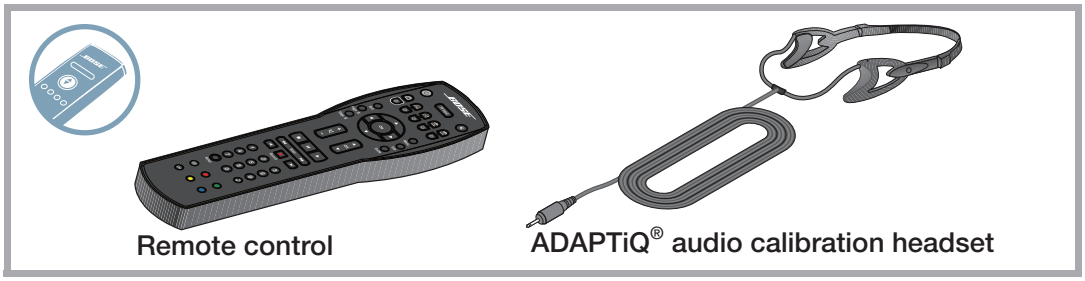


B. Install the two provided AA (IEC LR6) batteries, matching the plus and minus ends of the batteries to the polarity markings inside the battery compartment.

C. Slide the battery cover on until it snaps into place.

Step 2: Run the ADAPTiQ® calibration.

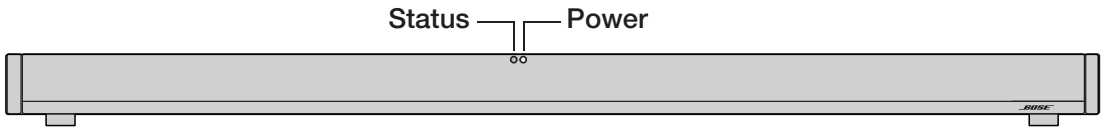
What you need for this step:



The ADAPTiQ® audio calibration system customizes the sound of your system to the acoustics of your listening area. To perform a calibration you need about 10 minutes when the room is quiet. While wearing the special headset, the system will ask you to place yourself in five different locations (sitting or standing) in your listening area as the system takes measurements in each. Audio prompts from the system will guide you through the process.

A. Point the remote at the speaker array and press the system power button.

B. Check that the power indicator on the speaker array is on (white), indicating the system is on, and that the status indicator is off.

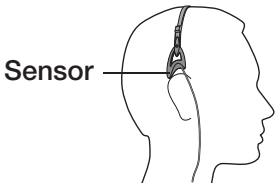


If the Status indicator is blinking orange:

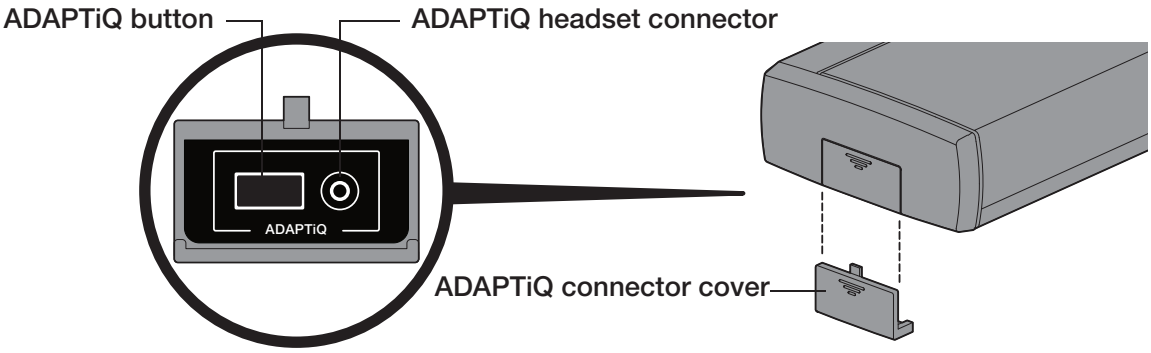
- There is no wireless connection between the speaker array and the Acoustimass® module.
- See the Troubleshooting table in the back of the operating guide and follow the instructions for correcting the problem of “No Sound.”

C. Put the ADAPTiQ® headset on your head making sure the left and right sensors rest above your ears.

During the audio calibration the headset allows the CineMate® 1 SR system to hear exactly what you hear.



D. Slide the ADAPTiQ connector cover off the end of the speaker array.



E. Insert the ADAPTiQ® headset cable into the ADAPTiQ headset connector until it is fully seated.

The status indicator on the speaker array will glow green and the ADAPTiQ calibration system will start automatically.

F. Follow the audible instructions given to you by the system.

Note: *After hearing the language prompt in English, you can press the ADAPTiQ button to select another language. Then press the volume up button to continue.*

Note: *After you select your language and press the volume up button to continue, you can go back to the beginning of the process at any time by pressing the ADAPTiQ button.*

G. When the process is done, unplug the ADAPTiQ headset from the speaker array and store it in a safe place.

H. Put the ADAPTiQ connector cover back in place.

When would I need to run the ADAPTiQ calibration process again?

- If you rearrange the furniture in the room or place any speaker system component in a different location or orientation.
- If you move the speaker system to a different room.

Step 3: Turn off the speakers in your TV

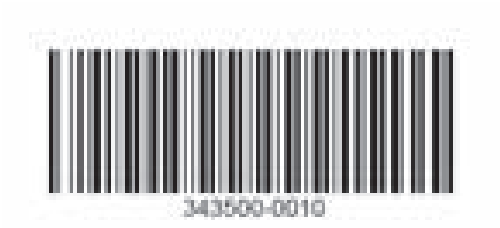
To enjoy the full benefit of hearing TV audio through the CineMate® 1 SR system, the internal speakers in your TV should be turned off. Newer TVs usually have a setup menu item for turning off speakers. Older TVs may have a speaker on/off switch on the rear panel near the audio output connectors.

- If you have a TV with a setup menu, use the remote that came with your TV to locate the menu item and set the TV speakers to off. If your TV does not have a menu setting for turning off the internal speakers, exit the audio menu and reduce the TV volume to its lowest setting.
- If the rear panel of your TV has a speaker on/off switch, set it to the off position and adjust the TV volume to about 80% of the highest volume.
- If your TV has a variable audio output, the TV volume may need to be turned up enough to hear sound from the speaker array.

Note: *To confirm your TV speakers are off, press Mute on the Bose remote and check that no sound is coming from the TV.*

Step 4: Use your CineMate® 1 SR operating guide

See your operating guide for instructions on basic functions, programming the remote, and troubleshooting.



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Framingham, MA 01701-9168 USA
AM343500 Rev 00

BOSE®

CINEMATE® 1 SR

DIGITAL HOME THEATER SPEAKER SYSTEM

Operating Guide | Guía del usuario | Guide d'utilisation

Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

These devices comply with FCC and Industry Canada RF radiation exposure limits set forth for the general population. They must not be co-located or be operating in conjunction with any other antennas or transmitters.

These devices comply with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

CAUTION: *Refer to the CineMate® 1 SR setup guide for safety-related information.*

Please complete and retain for your records:

Speaker array serial number (on bottom panel): _____

Acoustimass module serial number (on back panel): _____

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Manufactured under license under U.S. Patent #'s: 5,956,674; 5,974,380 and 6,487,535 & other worldwide patents issued & pending. DTS, the DTS Symbol and DTS + the DTS Symbol are registered trademarks & the DTS logos are trademarks of DTS, Inc. Product includes software. ©2010 DTS, Inc. All Rights Reserved.

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Universal remote control

The CineMate® 1 SR system includes a universal remote that can be programmed to control your TV, DVD or Blu-ray Disc™ player, cable/satellite box, and VCR. With this universal remote, you can enjoy the convenience of using only one remote control for all your home theater equipment.

Basic functions

Turning the system on and off

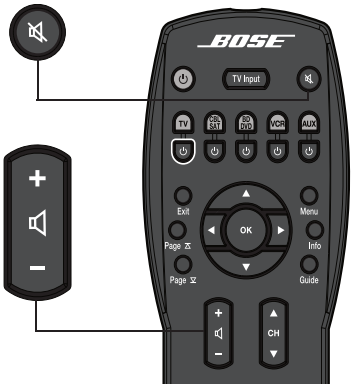
The system power button turns the CineMate 1 SR system on or off.

Controlling the volume

Press this button to mute or unmute the audio:

Use this button to change the volume level:

- Press **+** to raise the volume.
- Press **–** to lower the volume.



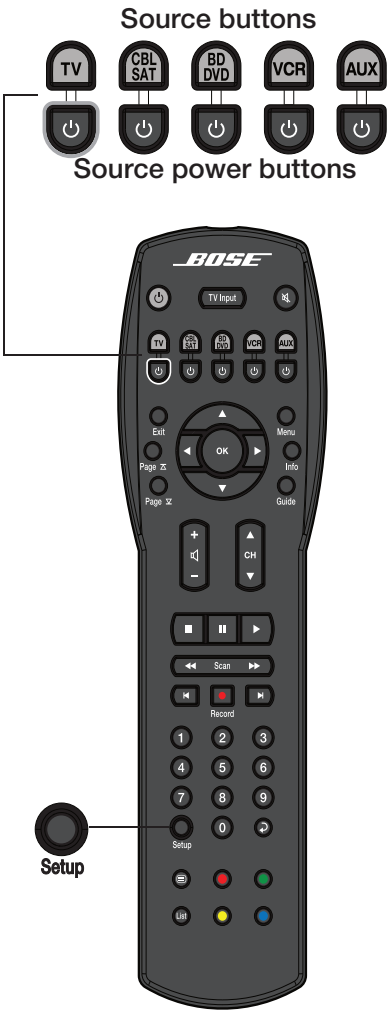
Note: *Make sure the internal speakers in your TV are turned off. To confirm, press Mute on the Bose remote and check that no sound is coming from the TV. For more information, refer to "Turning off the internal speakers in your TV" in the Setup Guide.*

Programming the universal remote

The universal remote can be programmed to control up to five audio/video devices.

To program the remote to control your TV:

1. Locate the TV section in the *Universal Remote Device Codes* book included with your system.
2. Locate the device code(s) for your brand of TV and select a code from the list.



3. Press and hold Setup until all five source buttons light. The remote is now in the setup mode.

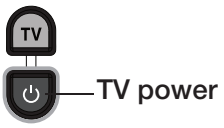
4. Press TV. Only this button will remain lit.

5. On the number keypad, enter the device code for your brand of TV. The TV source button (TV) should blink twice and then turn off.

Note: *If all five source buttons flash rapidly three times, the code was invalid. Go back to Step 1 and try another code.*

---

6. Point the remote at your TV and press TV power.



If your TV does not respond, go back to Step 1 and try another code.

To program the remote to control other devices:

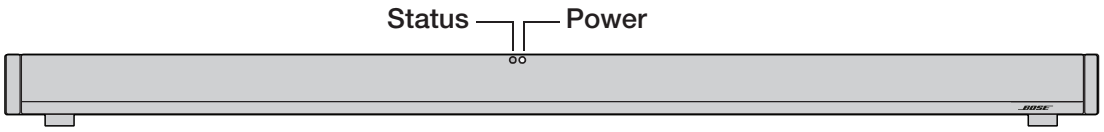
Follow the same procedure for each of your other devices, using the appropriate device code and source button for each one.

To control a combination device:

- If you are programming the remote to control a combination device that has more than one source, such as a VCR/DVD unit, you can program the associated code for either source button. For convenience, you may want to program the code twice – once for the VCR button and once for the DVD button.
- To find the right device code, first search the “COMBINATION” listings in the *Universal Remote Device Codes* book. If you cannot find a valid code there, then search the listings for individual device types (TV, CBL, VCR, DVD, etc.).

Reading the system indicators

Speaker array indicators



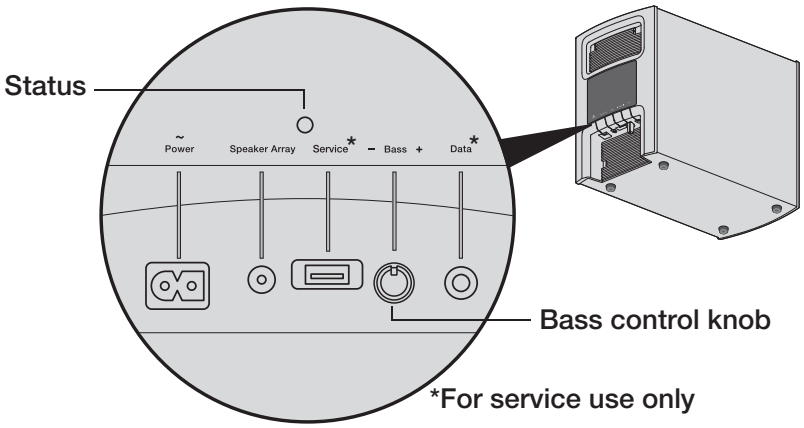
Power indicator:

Solid white ..... Power on
Fast blinking white ..... System is muted
Very fast blinking white ..... System volume has reached the max or min limit

Status indicator:

Off ..... Speaker array and Acoustimass® module are connected
Slow blinking orange ..... Speaker array is available to make a wireless connection
Fast blinking orange ..... Speaker array is disconnected and trying to connect
Solid green ..... ADAPTiQ® system is activated
Blinking green ..... ADAPTiQ system is calculating data
Blinking green 5 secs ..... AC power applied
Solid red ..... System error

Acoustimass module indicator



Status indicator:

Solid orange ..... Speaker array and Acoustimass module are connected
Blinks orange every 3 secs ..... Acoustimass module is disconnected from speaker array (or speaker array is off: Acoustimass module standby)
Slow blinking orange ..... Acoustimass module is available to make wireless connection
Solid red ..... System error

Adjusting the bass level

The bass control knob located on the rear of the Acoustimass module allows you to change the bass level output of the system. Turn the bass control knob clockwise to increase the bass, counter-clockwise to decrease the bass.

Changing the source control mode

You can easily switch control from one source to another by pressing the appropriate source button at the top of the remote. In addition to controlling the selected source, the remote will always control the basic speaker functions (on/off, volume, mute) of your CineMate® 1 SR system.

To control a source:

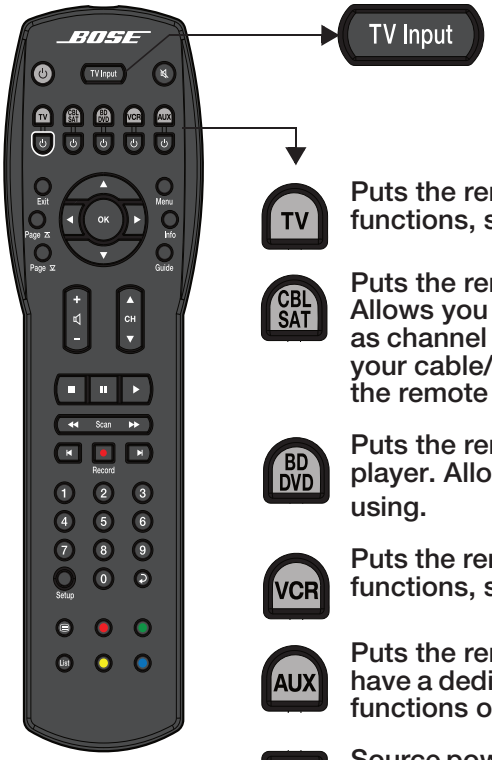
1. Press the power button ( ) for the source you want to turn on.
2. Press the button for the source you want to control.

   The source button will flash to verify your choice.
3. If necessary, Press the **TV Input** button to select the correct input on your TV.

   You may need to press the **TV Input** button several times in order to select the correct TV input for the source you want to watch.

   On some TVs, the **TV Input** button will display an onscreen menu. Put your Bose remote in the TV control mode to navigate and close this menu.

Note: *To control your TV and other devices using the Bose remote, you must first program the remote with a device code for each device. See "Programming the universal remote" on page 4.*



TV Input — Selects the input on your TV to the source you want to watch.

TV — Puts the remote in TV control mode. Allows you to control TV functions, such as channel selection and menu navigation.

CBL SAT — Puts the remote in control of your cable or satellite set top box. Allows you to control cable/satellite set-top box functions, such as channel selection and Electronic Program Guide navigation. If your cable/satellite box includes a Digital Video Recorder (DVR), the remote will control both cable/satellite and DVR functions.

BD DVD — Puts the remote in control of your Blu-ray Disc™, DVD or CD player. Allows you to control the functions in the player you are using.

VCR — Puts the remote in VCR control mode. Allows you to control VCR functions, such as play options and menu navigation.

AUX — Puts the remote in control of the additional device that does not have a dedicated remote source button. Allows you to control the functions of the source designated as the AUX source.

⏻ — Source power buttons. Press to turn the corresponding source on or off.

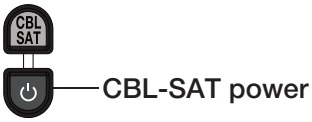
Watching TV

To watch TV using your cable/satellite set-top box:

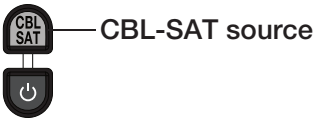
1. Press the **TV** power button to turn on your TV.

2. Press the TV Input button to select the correct input on your TV.

3. Press the **CBL-SAT** power button to turn on your cable/satellite set-top box.

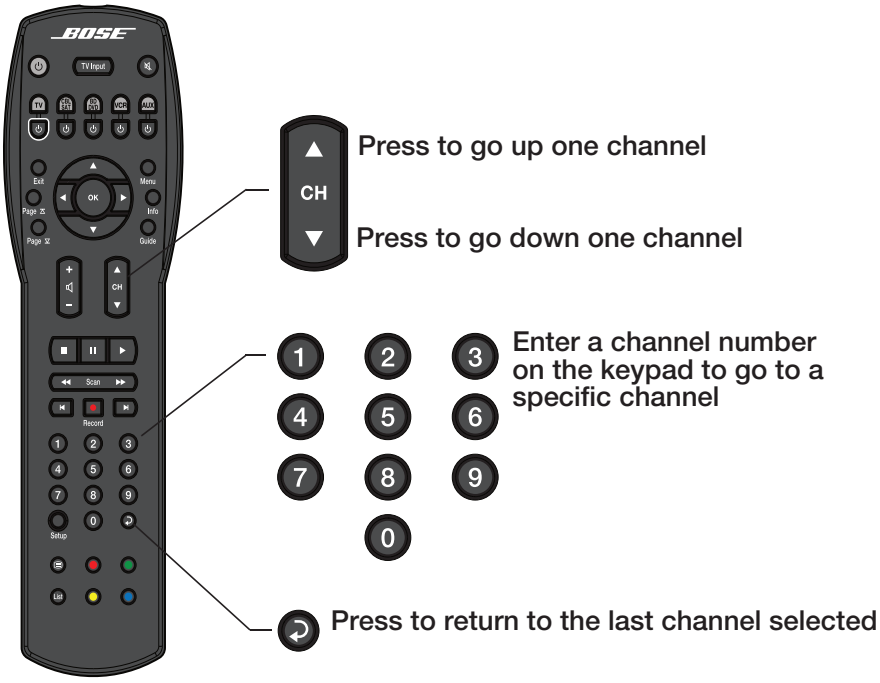


4. Press the **CBL-SAT** source button to switch to cable/satellite mode.



   The **CBL-SAT** button flashes to verify that the remote is in the CBL-SAT mode.

5. Select a channel:



   To view and search through program guides, see “Navigating on-screen menus and guides” on page 10.

To watch TV using the tuner in your TV:

1. Press the **TV** power button to turn on your TV.

2. Press the TV Input button to select the correct input on your TV.

3. Press the **TV** source button to switch to the TV mode (the **TV** button will flash).

4. Select a channel.

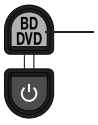
Watching a DVD or Blu-Ray™ disc

1. Press the **TV** power button to turn on your TV.

2. Press the TV Input button to select the correct input on your TV.

3. Press the **BD-DVD** power button to turn on your DVD player.

4. Press the **BD-DVD** source button to switch to DVD mode.



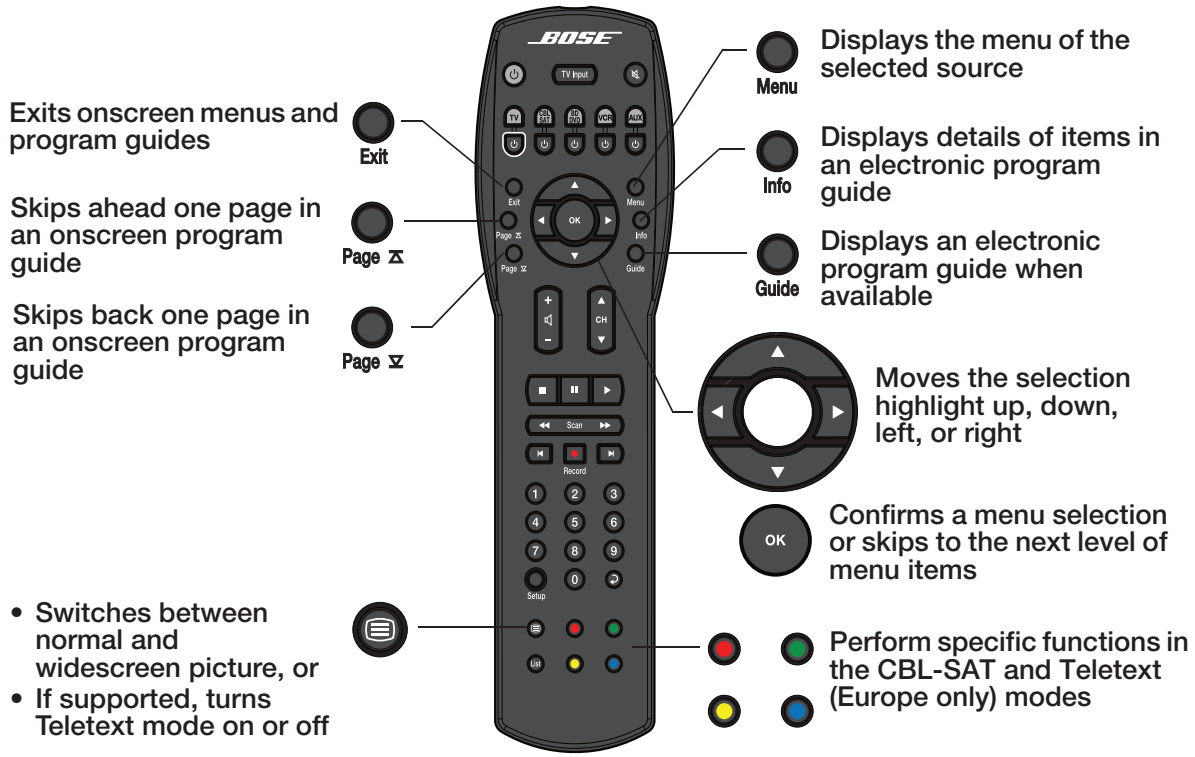
   The **BD-DVD** button flashes to verify that the remote is in the BD-DVD mode.

5. Use the remote to control playback functions and navigate disc or player menus. See “Using playback controls” on page 11 for a description of the playback buttons.

Navigating on-screen menus and guides

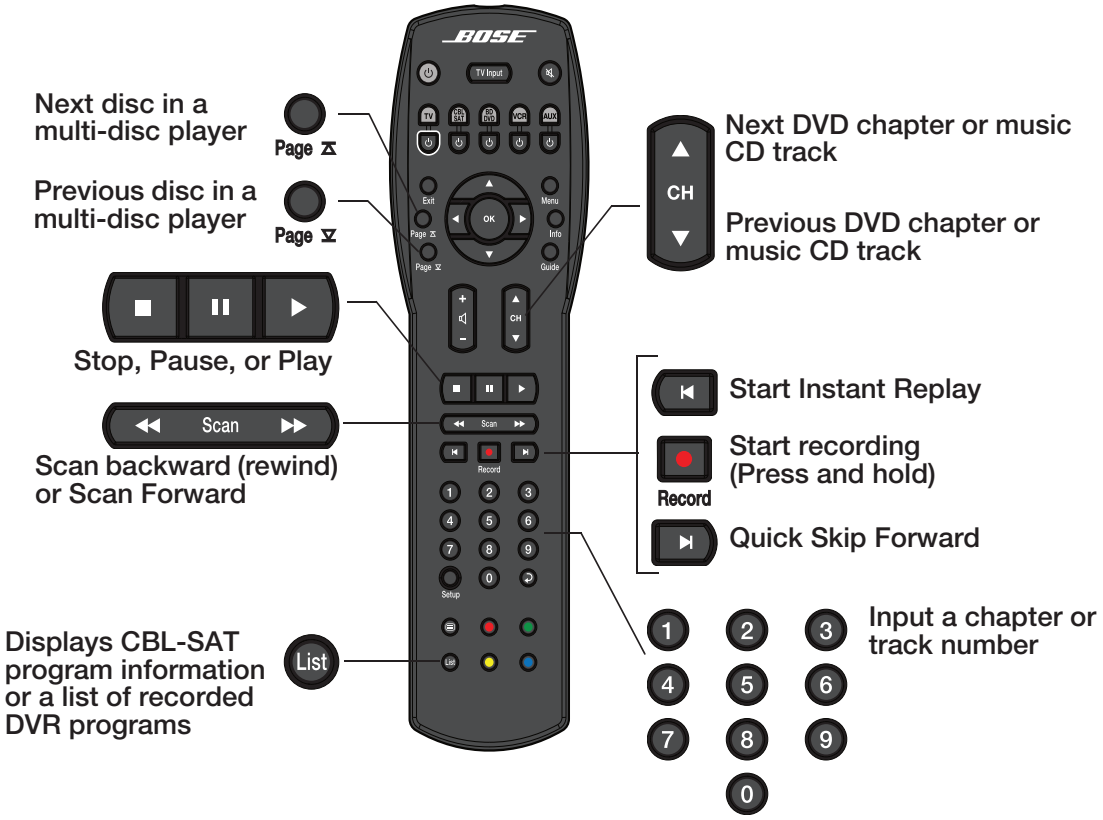
The menu and program selection buttons will control only one source at a time. Select the source you want to use first.

Note: *If some navigation functions are not working for a particular source, try programming a different device code into the remote.*


Exits onscreen menus and program guides
Exit
Skips ahead one page in an onscreen program guide
Page ⧖
Skips back one page in an onscreen program guide
Page ⧗
• Switches between normal and widescreen picture, or
• If supported, turns Teletext mode on or off
Displays the menu of the selected source
Menu
Displays details of items in an electronic program guide
Info
Displays an electronic program guide when available
Guide
Moves the selection highlight up, down, left, or right
OK
Confirms a menu selection or skips to the next level of menu items
Perform specific functions in the CBL-SAT and Teletext (Europe only) modes

Using playback controls

The functionality of the source playback buttons may vary depending on the type and brand of your device. For more information, see the owner's guide that came with your device.



Troubleshooting

Problem	What to do

No sound	• Make sure the CineMate® system is turned on and that the speaker array power indicator is on (solid white).
	• Make sure the CineMate system is not muted.
	• Increase the volume.
	• Verify the wireless connection between the speaker array and the Acoustimass® module:
	  • Press the ADAPTiQ® button behind the sliding cover on the end of the speaker array.
	  • The status indicator should glow orange for 10 seconds if the wireless connection is good.
	• If the speaker array status indicator is blinking orange:
	  • Check that the Acoustimass module is plugged into a live AC wall outlet and the status indicator is glowing orange.
	  • Perform the pairing procedure. See “Pairing the Acoustimass® module with the speaker array” on page 14.
	  • Try moving any possible sources of wireless interference, such as a wireless computer network router, another wireless device, or a microwave oven, further away from the CineMate system.
	• Make sure all cable connections are correct and secure on the speaker array, TV, and other connected sources. Refer to the “Product Overview” in the setup guide.
	• Check that the correct TV input is selected. See “Changing the source control mode” on page 7.
	• Check that the TV’s audio output is enabled. See your TV owner’s guide for information.
	• If the speaker array is connected to a TV output labelled VARIABLE (VAR), make sure the TV’s internal speakers are turned off, the TV volume is turned up, and the TV is not muted.
	• Make sure there is an audio connection from your sources to both your TV and the speaker array.

Sound but no picture, or sound and picture do not match	• Make sure the TV is turned on. • Make sure that the audio output on the TV is connected to the TV audio input on the speaker array. Refer to “Putting the system together, Step 1” in the setup guide. • If you are using the AUX connections on the speaker array, make sure that the audio outputs from your sources are connected to both your TV and the AUX connectors on the speaker array. Refer to the “Product overview” in the setup guide.

Problem	What to do
Remote control is inconsistent or does not work	• Check the battery to be sure it is installed properly or needs to be replaced. See “Replacing the remote batteries” on page 14. • Point the remote control at the device you want to control. • Check that the remote button for the selected source flashes when you press the volume button. • Check that the power indicator on the speaker array flashes when you press the remote volume or mute button. • There may be more than one device code for your brand of device. Find your device and brand in the *Universal Device Codes* book. Try programming another code, then check the device for improved functionality.
Sound is distorted	• Make sure all cable connections are secure on the speaker array, TV, and other connected sources. • Make sure the protective film has been removed from the speaker array and the Acoustimass® module. • If the speaker array is connected to a TV output labelled VARIABLE (VAR), reduce the TV volume.
Sound is coming from the TV	• Turn off your TV’s internal speakers. • Turn the TV volume all the way down.
TV does not respond to remote commands	• Make sure the speaker array is not blocking the IR sensor on the TV. Change the position of the TV and speaker array so that the IR sensor is not blocked. • For details on the location of the TV’s IR sensor, refer to the owner’s guide that came with your TV.
Picture is blurry when viewing 3D content	• Make sure your 3D glasses are tuned on. • If the problem persists, make sure the speaker array is not blocking the IR sensor on the TV. Change the position of the TV and speaker array so that the IR sensor is not blocked. • For details on the location of the TV’s IR sensor, refer to the owner’s guide that came with your TV.

Intermittent bass	• Check that the status indicator on the Acoustimass module is orange and not blinking.
	• If the speaker array status indicator is blinking orange:
	  • Check that the Acoustimass module is plugged into a live AC wall outlet and the status indicator is glowing orange.
	  • Perform the pairing procedure. See “Pairing the Acoustimass® module with the speaker array” on page 14.
	  • Try moving any possible sources of wireless interference, such as a wireless computer network router, another wireless device, or a microwave oven, further away from the CineMate® system.

Too much or too little bass	• Adjust the bass level using the bass control on the Acoustimass module. Refer to “Adjusting the bass level” on page 6.
Red status indicator	• System error. Call Bose Customer Service.

Pairing the Acoustimass® module with the speaker array

Your speaker array and Acoustimass module are paired at the factory. However, should you ever need to pair them for any reason, do the following:

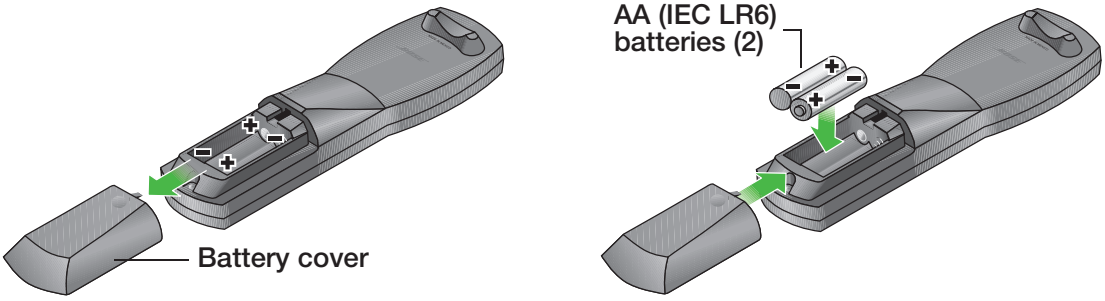
1. Unplug the Acoustimass module AC power cord.
2. Remove the door on the end of the speaker array.
3. Press and hold the ADAPTiQ® button for 3-4 seconds until the status indicator starts slowly blinking orange.
4. Plug the Acoustimass module AC power cord in the AC outlet.

   Pairing is complete when the Acoustimass module status indicator becomes solid orange and the speaker array status indicator turns off.

Replacing the remote batteries

Replace both batteries when the remote control stops operating or its range seems reduced. Alkaline batteries are recommended.

1. Slide open the battery compartment cover on the back of the remote.



2. Remove both batteries.

   Be sure to dispose of the batteries according to the regulations in your area.
3. Insert two AA (IEC-LR6) 1.5V batteries, or the equivalent. Match the + and – symbols on the batteries with the + and – markings inside the compartment.
4. Slide the battery compartment cover back into place.

Cleaning your speaker system

- You can clean the surface of the speaker array and Acoustimass® module with a soft, dry cloth.
- Do not use any sprays near the speaker array. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do not allow liquids to spill into any openings.
- The speaker grille requires no special care, although you may carefully vacuum it with a brush attachment, if necessary.

Customer service

For additional help in solving problems, contact Bose® Customer Service. Refer to the address sheet included with the CineMate® 1 SR system.

Limited warranty

Your CineMate® 1 SR system is covered by a limited warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

What you must do to obtain Limited Warranty Service:

Return product, with proof of purchase from an authorized Bose dealer, using the following procedures:

1. Contact the Bose organization in your country/region (visit **Global.Bose.com/register** for Bose contact information in your country/region) for specific return and shipping instructions;
2. Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country; and
3. Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

Technical information

Acoustimass® module rating

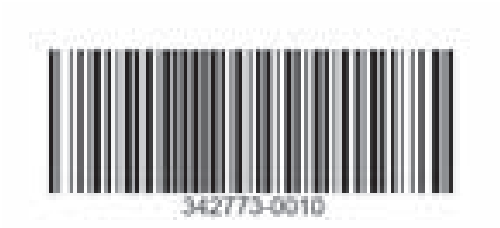
AC input power: 100-240V~ 50/60 Hz 150W

Speaker array rating

AC input power: 100-240V~ 50/60 Hz 60W

Wireless connection

Output power: 5 mW @ 2400-2480 MHz
Range: 20 ft (6.1 m)



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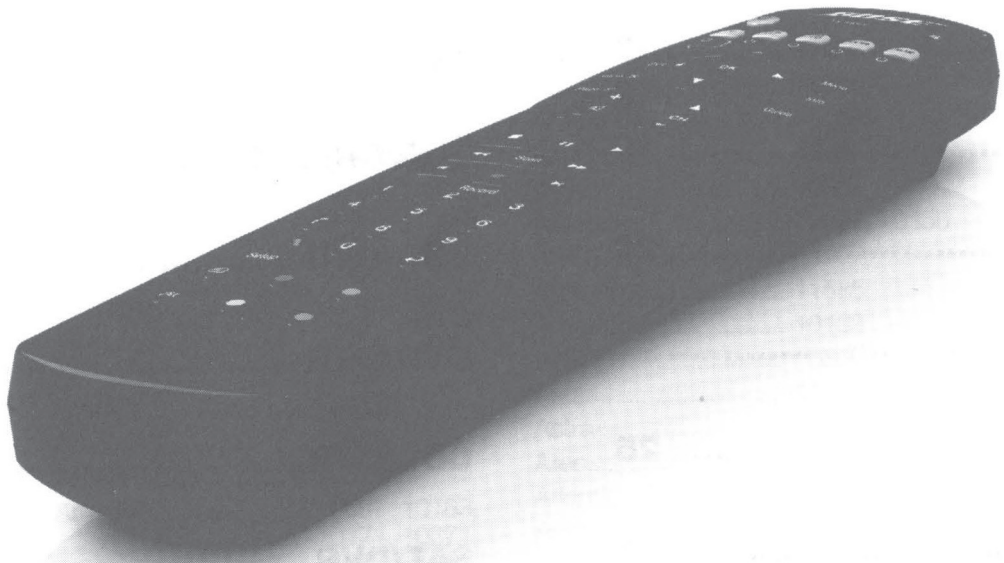

UNIVERSAL REMOTE DEVICE CODES

TV 1

CBL 11

SAT 12

DVD 19

BLU-RAY DISC 23

DVD-R 24

HD DVD 25

VCR 25

DVR 28

A-ACC 29

V-ACC 29

COMBINATION

TV/VCR 30

TV/DVD 30

TV/VCR/DVD 32

VCR/DVD 32

DVD/DVR 32

CBL/DVR 33

SAT/DVR 33

TV

A.R. Systems 10037, 10556
Accent 10037
Acer 11339, 11403
Acoustic Solutions 11037, 11149, 11523, 11545, 11667, 11865
ADL 11217
Admiral 10093, 10163, 10463
Advent 10783, 11613, 11933
AEG 11037, 11163, 11324, 11556, 12239
Aiko 10035, 10037, 10361, 10371
Aim 10037, 10499
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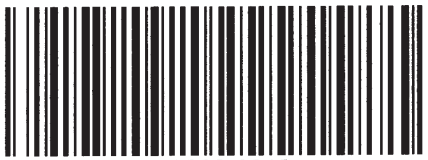
GbSAT 01214
Gecco 01412
Globo 01412
Golden Interstar 01572, 02242
Goodmans 00560, 02034
Grundig 02376
Handan 01957
HDT 01159
Hirschmann 00740, 01412
Homecast 01680
Hughes Network Systems 01142, 01442
Humax 01176, 01427, 01675, 01788, 01808, 02357
Huth 01075
Hyundai 01075, 01159
ID Sat 01334
Kathrein 00658, 00707, 01561, 02569
LaSAT 00740
LG 01075
Luxor 01935
Maximum 01334, 02552
Mediacom 01206
MediaSat 02107
Medion 00740, 01412, 01994
Meo 02466
Micro Elektronic 02308
Microstar 01075
Morgan's 01412
Motorola 00869
MySky 01693, 01848
NEOTION 01334
Nichimen 00560
Nokia 01023
Opentel 01412
Orbis 01412
Pace 01175, 01423, 01662, 01682, 01693, 02466, 02593, 02657
Panasonic 01304
Philips 00099, 01142, 01442, 02107, 02466, 02593
Pilotime 01339
Portugal Telecom 02466
Proscan 00392
Rebox 01214
Sagem 01692, 02553
Samsung 01175, 01206, 01442, 01609, 01662, 01682
Sansui 01545
Sat Control 01300
Schneider 01206
Schwaiger 00740, 01075, 01412, 02308
Sedea Electronique 01206
Serd 01412
Sharp 02034
Siemens 01657
SilverCrest 02308
SKY 01175, 01662, 01693, 01848
SKY Italia 01693, 01848
Sky XL 01412
Sky+ 01662
Skymaster 01075, 01545
Skypex 00740
Skyplus 00740, 01175, 01334, 01412
Smart 02285
Sony 00639
Star Choice 00869
Stream System 01300
Sumin 01412
Sunny 01300
TechniSat 01195, 01197
Technosonic 00560
TELE System 01159
Telestar 01195, 01197
Thomson 01175, 01662, 01935
Tivo 01142, 01442
TNT SAT 01692
Topfield 01206, 01545, 01783, 01824
TVonics 01905
Vantage 02297
Viasat 01195, 01197, 01682
ViewSat 01994
Visiosat 00560
Welho 02357
Wisi 00740
Xtreme 01300
Yamada 01993
Zehnder 01075, 01412, 02388



BOSE®

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Bose Corporation

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C_009882 AM348705_00

1. **Read these instructions** – for all components before using this product.
2. **Keep these instructions** – for future reference.
3. **Heed all warnings** – on the product and in the owner's guide.
4. **Follow all instructions.**
5. **Do not use this apparatus near water** – Do not use this product near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, or anywhere else that water or moisture are present.
6. **Clean only with dry cloth** – and as directed by Bose® Corporation. Unplug this product from the wall outlet before cleaning.
7. **Do not block any ventilation openings. Install in accordance with the manufacturer's instructions** – To ensure reliable operation of the product and to protect it from overheating, put the product in a position and location that will not interfere with its proper ventilation. For example, do not place the product on a bed, sofa, or similar surface that may block the ventilation openings. Do not put it in a built-in system, such as a bookcase or a cabinet that may keep air from flowing through its ventilation openings.
8. **Do not install near any heat sources, such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.**
9. **Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.**
10. **Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.**
11. **Only use attachments/accessories specified by the manufacturer.**
12. **Use only with the cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.**

13. **Unplug this apparatus during lightning storms or when unused for long periods of time** – to prevent damage to this product.
14. **Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way: such as power-supply cord or plug is damaged; liquid has been spilled or objects have fallen into the apparatus; the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped** – Do not attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltages or other hazards. Please call Bose to be referred to an authorized service center near you.
15. **To prevent risk of fire or electric shock, avoid overloading wall outlets, extension cords, or integral convenience receptacles.**
16. **Do not let objects or liquids enter the product** – as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock.
17. **See product enclosure for safety related markings.**

Information about products that generate electrical noise

If applicable, this equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, this is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note: *Unauthorized modification of the receiver or radio remote control could void the user's authority to operate this equipment.*

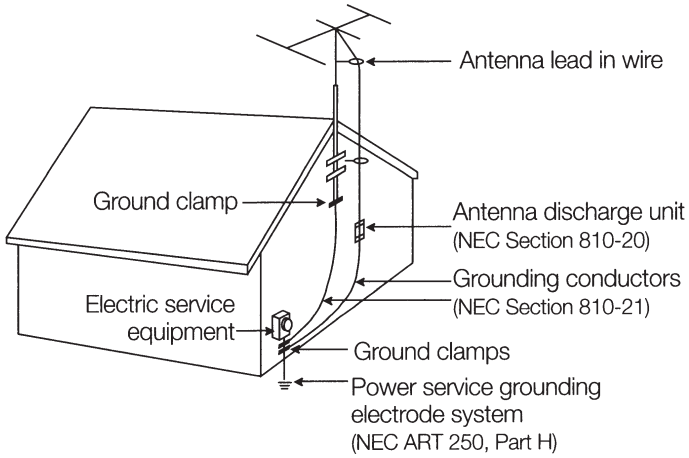
This product complies with the Canadian ICES-003 Class B specifications.

18. **Use proper power sources** – Plug the product into a proper power source, as described in the operating instructions or as marked on the product.
19. **Avoid power lines** – Use extreme care when installing an outside antenna system to keep from touching power lines or circuits, as contact with them may be fatal. Do not install external antennas near overhead power lines or other electric light or power circuits, nor where an antenna can fall into such circuits or power lines.
20. **Ground all outdoor antennas** – If an external antenna or cable system is connected to this product, be sure the antenna or cable system is grounded. This will provide some protection against voltage surges and built-up static charges.

    Section 810 of the National Electrical Code ANSI/NFPA No. 70 provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding conductors, location of antenna-discharge unit, connection to grounding electrodes, and requirements for the ground electrode. Refer to the antenna grounding illustration on this page.

Antenna grounding

Example of antenna grounding as per National Electrical Code, ANSI/NFPA 70.



Note to CATV system installer

This reminder is provided to call the CATV system installer's attention to Article 820-40 of the NEC (of USA) that provides guidelines for proper grounding. In particular, it specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as is practical.

255805

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255805 AM Rev.03

BOSE®

CineMate® 1 SR

digital home theater speaker system

SETUP & DEMONSTRATION DVD

English, Français, Español,

中文, 日本語, 한국어

This DVD contains easy-to-follow setup and operating information, as well as exciting demonstration content.
Please refer to the Setup Guide after watching the DVD.

Ce DVD contient des instructions simples d'installation et d'utilisation.
Consultez le guide d'installation après avoir regardé le DVD.

Este DVD contiene información de fácil comprensión sobre su instalación y funcionamiento, así como un interesante contenido de demostración.
Consulte la guía de instalación después de ver el DVD.

此 DVD 内含易学的安装与操作信息，及精彩的演示内容。
观看 DVD 后，请参阅《设置指南》。

このDVDは、設定・操作方法についての分かりやすい説明とデモを収録しています。
DVDを見終わりましたら、設定 ガイドを参照してください。

본 DVD에는 흥미로운 시연 콘텐츠를비롯하여 따라하기 쉬운 설치방법과 사용정보가 나와 있습니다.
DVD를 시청하신 후 설치 가이드를 참조하십시오.

1-8 NTSC

DVD VIDEO

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BOSE®

Warranty information inside
Register your product now

Contiene información sobre la garantía
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Renseignements sur la garantie à l'intérieur
Enregistrez votre produit dès maintenant

Registre su producto.* Conozca toda la gama de servicios que su garantía le ofrece.

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www.register.Bose.eu *(Europa)*
www.Bose.com/register *(EE.UU., Puerto Rico e Islas Vírgenes de EE.UU.)*
www.Bose.com.au/warranty *(Australia)*
www.Bose.ca/register *(Canadá)*
www.Bose.co.nz/warranty *(Nueva Zelanda)*

Envíe cualquier correspondencia en relación con información de productos o los servicios de la Garantía limitada a la sede corporativa de la empresa en:

Registro del producto
Bose Corporation
The Mountain
PO Box 9168
Framingham, MA 01701-9168 EE.UU.

1-800-736-5076 (EE.UU.)
1-508-766-1000 (INTL) *Es posible que se apliquen cargos por la llamada. Tenga a mano el número de serie cuando realice la llamada.*

Los propietarios que vivan fuera de los Estados Unidos deben revisar la Guía del usuario o ir a Global.Bose.com para encontrar la dirección más cercana.

GARANTÍA LIMITADA

A quién cubre:
Esta garantía se extiende únicamente al comprador final original o a la persona que reciba el producto como regalo y no se extenderá a cualquier otra persona o beneficiario.

Qué se cubre/Por cuánto tiempo:
A menos que un período de garantía diferente se explicite en la Guía del usuario provista con su producto Bose,® por un período de 1 año (2 años en la UE.) [5 años para altavoces no eléctricos incorporados en el producto] a partir de la fecha de la compra minorista por parte del usuario final original, Bose garantiza que este producto, cuando se le entrega en su paquete original y en nueva condición, por parte de un revendedor autorizado por Bose y es utilizado en condiciones normales, no tiene defectos de fabricación, de materiales ni de producción.

Qué es lo que no se cubre:
Esta garantía no cubre defectos ocasionados por prácticas de uso o mantenimiento incorrectas o no razonables, el incumplimiento de las instrucciones de uso; accidentes; humedad excesiva; insectos; rayos; subidas de tensión; conexión a voltaje incorrecto; alteraciones o modificaciones no autorizadas del producto original; daños causados por embalaje o proceso de envío inapropiado; pérdida, daño o alteración de la información guardada; daños ocasionados por el uso con productos que no sean de Bose; productos que requieren de modificación o adaptación para permitir que se utilicen en cualquier país fuera del país para el que fueron diseñados, fabricados, aprobados y/o autorizados, o reparación de productos dañados por estas modificaciones; y productos adquiridos de vendedores no autorizados.

Qué haremos:
Durante el período de garantía repararemos o sustituiremos, a nuestra discreción, las partes defectuosas en un período razonable de tiempo y sin cargo utilizando repuestos nuevos o rehabilitada.

Qué es lo que no haremos:
Pagar cargos por envío, seguros o transporte del producto de usted a nosotros, tasas de importación o impuestos.

Qué debe hacer para obtener el servicio de la Garantía limitada:
Devuelva el producto con el comprobante de compra emitido por un vendedor autorizado de Bose, realizando los siguientes pasos:

1. Contáctese con la compañía Bose en su país/región (visite Global.Bose.com para obtener información de contacto en su país/región) a fin de obtener instrucciones específicas sobre devolución y envío;
2. Rotule y envíe el producto, con flete pago, a la dirección de la compañía Bose en su país; y
3. Coloque cualquier número de autorización para la devolución que sea necesario en forma visible y en la parte exterior del paquete. Los paquetes que no tengan un número de autorización de devolución, cuando sea necesario, serán rechazados.

Otras condiciones:
LAS DISPOSICIONES DE ESTA GARANTÍA LIMITADA REEMPLAZAN CUALQUIER OTRA GARANTÍA, YA SEA EXPRESA O IMPLÍCITA, ESCRITA U ORAL, INCLUYENDO CUALQUIER GARANTÍA DE COMERCIABILIDAD O ADECUACIÓN A UN FIN PARTICULAR. LA RESPONSABILIDAD MÁXIMA DE BOSE CORPORATION NO PUEDE EXCEDER EL PRECIO DE COMPRA REAL QUE USTED PAGÓ POR EL PRODUCTO. BAJO NINGUNA CIRCUNSTANCIA SERÁ BOSE RESPONSABLE POR LA PÉRDIDA, DAÑO O ALTERACIÓN DE INFORMACIÓN GUARDADA O POR DAÑOS ESPECIALES, INCIDENTALES, EN CONSECUENCIA O INDIRECTOS CUALQUIERA SEA LA CAUSA DE LOS MISMOS, INCLUYENDO SIN LIMITACIÓN, EL REEMPLAZO DE EQUIPOS Y PROPIEDADES Y CUALQUIER COSTO DE RECUPERACIÓN, PROGRAMACIÓN O REPRODUCCIÓN DE CUALQUIER PROGRAMA O INFORMACIÓN GUARDADA O UTILIZADA CON SU PRODUCTO BOSE. Esta garantía se anula en caso de que la etiqueta con el número de serie haya sido quitada o dañada.

Otros derechos legales:
Esta garantía limitada le otorga derechos legales específicos y es posible que también se le otorguen otros derechos que varían según los estados o países. Algunos lugares no permiten limitaciones en garantías implícitas o la exclusión o limitación por daños secundarios o resultantes, por lo que es posible que las limitaciones o exclusiones anteriores no se apliquen a usted.

**En caso de que no registre su producto no se verán afectados sus derechos de garantía limitada.*

Enregistrez votre produit.* Renseignez-vous sur la gamme complète de services offerts dans le cadre de notre garantie.

L'enregistrement en ligne est simple et rapide.
Global.Bose.com/register

Liens directs vers les sites d'enregistrement :

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www.Bose.com/register *(États-Unis, Puerto Rico et Îles Vierges des États-Unis)*
www.Bose.com.au/warranty *(Australie)*
www.Bose.ca/register *(Canada)*
www.Bose.co.nz/warranty *(Nouvelle-Zélande)*

Pour toute correspondance relevant d'une demande de renseignements au sujet de nos produits ou de nos services de garantie limitée, veuillez nous écrire à notre siège social, à l'adresse suivante :

Enregistrement de produits
Bose Corporation
The Mountain
PO Box 9168
Framingham, MA 01701-9168 États-Unis

1-800-736-5076 (États-Unis)
1-508-766-1000 (international) *Des frais peuvent s'appliquer. Veuillez avoir en main votre numéro de série lors de l'appel.*

Si vous résidez hors des États-Unis, consultez le guide de l'utilisateur ou le Global.Bose.com pour obtenir l'adresse postale la plus proche.

GARANTIE LIMITÉE

Bénéficiaire :
La présente garantie est uniquement valable pour le premier acheteur ou la personne ayant reçu le produit en cadeau et ne peut en aucun cas être étendue ou transférée à une autre personne.

Objet et durée de la garantie :
À moins qu'une durée différente ne soit indiquée dans le guide de l'utilisateur fourni avec le produit, Bose® garantit pendant une période d'un an (deux ans dans l'UE) [cinq ans pour tout haut-parleur non amplifié intégré au produit], à partir de la date d'achat au détail par le premier acheteur, que le produit est libre de tout vice de matériaux et de fabrication lorsqu'il est livré à l'état neuf, dans son emballage d'origine et par un détaillant autorisé Bose, et qu'il est utilisé dans des conditions normales.

Exclusions :
La présente garantie ne couvre pas : les défauts ou dommages résultant d'une utilisation ou d'un entretien inapproprié ou incorrect, du non-respect des directives d'utilisation, d'un accident, d'une humidité excessive, de la présence d'insectes, de la foudre, d'une pointe de courant électrique, d'un raccordement à un courant électrique d'une tension incorrecte, d'une altération ou d'une modification du produit, de procédures d'emballage ou d'expédition inappropriées; la perte, l'altération ou la détérioration de données informatiques; les dommages causés par l'utilisation avec un produit d'une marque autre que Bose; les modifications ou adaptations effectuées au produit pour qu'il soit utilisable dans un pays autre que celui pour lequel il a été conçu, fabriqué, approuvé et/ou autorisé, de même que la réparation d'un produit endommagé par ces modifications; les produits achetés auprès d'un détaillant non agréé.

Notre engagement :
Au cours de la période de garantie, à notre seule discrétion, nous réparerons ou remplacerons toute pièce défectueuse dans un délai raisonnable, sans frais utilisant nouvel ou rénové les parties de remplacement.

Frais exclus :
La garantie ne couvre pas le paiement des frais d'expédition, d'assurance et de transport du produit vers notre adresse, ainsi que de toutes taxes et de tous droits d'importation ou autres.

Conditions de l'obtention des services de garantie limitée réparation :
Expédiez-nous le produit, accompagné de la preuve d'achat d'origine d'un détaillant Bose autorisé, en suivant les directives ci-dessous :

1. Communiquez avec l'entité Bose de votre pays ou région (consultez le site Global.Bose.com pour connaître les coordonnées de Bose dans votre pays ou région) pour obtenir les instructions de retour et d'expédition particulières;
2. Étiquetez et expédiez le produit, en port payé, à l'adresse fournie par l'entité Bose de votre pays ou région; et
3. Inscrivez de façon très visible sur l'extérieur de l'emballage tout numéro d'autorisation de retour nécessaire. Un envoi qui ne comporte pas de numéro d'autorisation de retour lorsque celui-ci est requis sera refusé.

Autres conditions :
LES CONDITIONS DE LA PRÉSNTE GARANTIE LIMITÉE REMPLACENT TOUTE AUTRE GARANTIE, EXPRESSE OU IMPLICITE, EXPRIMÉE PAR ÉCRIT OU ORALEMENT, Y COMPRIS TOUTE GARANTIE DE QUALITÉ MARCHANDE OU D'ADAPTATION À UN USAGE PARTICULIER. LA RESPONSABILITÉ MAXIMALE DE BOSE CORPORATION ÉQUIVAUT AU PRIX PAYÉ PAR LE CONSOMMATEUR À L'ACHAT DU PRODUIT. BOSE NE PEUT EN AUCUN CAS ÊTRE TENUE RESPONSABLE DE LA PERTE, DE L'ALTÉRATION OU DE LA DÉTÉRIOATION DE DONNÉES INFORMATIQUES, NI DE DOMMAGES PARTICULIERS, ACCESSOIRES OU INDIRECTS, QUELLE QU'EN SOIT LA CAUSE, Y COMPRIS, SANS RESTRICTION, LE REMPLACEMENT D'ÉQUIPEMENT ET DE BIENS ET TOUS FRAIS DE RÉCUPÉRATION, DE PROGRAMMATION OU DE REPRODUCTION DE TOUT PROGRAMME OU DE TOUTES DONNÉES ENREGISTRÉS DANS LE PRODUIT BOSE OU UTILISÉS AVEC CELUI-CI. La présente garantie est annulée si l'étiquette portant le numéro de série est retirée ou altérée.

Autres droits :
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Unless a different warranty period is stated in the Owner's Guide provided with your Bose® product, for a period of 1 year (2 years EU) [5 years for any non-powered speakers that may be incorporated into this product] from the date of retail purchase by the original end-use purchaser, Bose warrants that this product, when delivered to you in new condition, in original packaging, from a Bose authorized reseller and used in normal conditions, is free from any defects in manufacturing, materials and workmanship.

What is not covered:
This warranty does not cover defects resulting from improper or unreasonable use or maintenance; failure to follow operating instructions; accident; excess moisture; insects; lightning; power surges; connections to improper voltage supply; unauthorized alteration or modification of original condition; damages caused by inadequate packing or shipping procedures; loss of, damage to or corruption of stored data; damages caused by use with non-Bose products; product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications; and products purchased from unauthorized dealers.

What we will do:
During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective parts within a reasonable period of time and free of charge.

What we will not do:
Pay shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes.

What you must do to obtain Limited Warranty Service:
Return product, with proof of purchase from an authorized Bose dealer, using the following procedures:

1. Contact the Bose organization in your country/region (visit Global.Bose.com for Bose contact information in your country/region) for specific return and shipping instructions;
2. Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country; and
3. Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

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